

## POCKET PAL

Homeless and Housing Crisis Resources in Virginia Beach

Updated 08/01/22 -- Changes may occur at any time.  
Please contact organizations directly to confirm hours and services listed.

Mental Health Services	
<b>Suicide Hotline</b>	757-627-LIFE
<b>Virginia Beach Dept. of Human Services</b>	
Emergency Services (24-hr. access)	757-385-0888
Regional Crisis Center (24-hr. access)	988 or 757-656-7755
Behavioral Health Warmline	757-385-0978
Information/Intake/Pre-registration	757-385-0511
Magic Hollow (Case Management)	757-385-8222
PATH Outreach	757-636-3160
<b>Virginia Beach Psychiatric Center (24/7)</b>	757-496-6000
<b>National Counseling Group</b>	757-467-8184
Substance Abuse Help	
<b>Virginia Beach Dept. of Human Services</b>	
Peer Recovery Warmline	757-402-6190
Pathways	757-385-6950
Pembroke 6	757-385-0511
<b>Salvation Army Alcohol Rehabilitation Center</b>	757-499-0032
Veteran Services	
<b>Veteran's Homeless Helpline</b>	1-877-424-3838
<b>Vets House</b>	757-724-8614
<i>Transitional housing for veterans</i>	
<b>Virginia Beach Vet Center</b>	757-248-3665
324 Southport Circle, Suite 102	24/7: 1-877-927-8387
<b>Virginia Beach Community Development Corporation (VBCDC)</b>	757-463-9516
<b>Warrior Bridge Veteran Employment Services</b>	757-402-3026
Victims of Domestic Violence or Sexual Assault	
<b>Samaritan House Crisis Hotline</b>	757-430-2120
Victims of Human Trafficking	
<b>Samaritan House Crisis Hotline</b>	757-430-2120
<b>Freekind</b>	1-877-227-2321
Youth Services	
<b>Seton Youth Shelter</b>	757-306-1840
<i>Emergency shelter for youth and Safe Place</i>	
<b>National Runaway Switchboard</b>	800-786-2929
<b>StandUp for Kids</b>	757-818-4901
<i>Resources (serves youth up to 24 years old)</i>	
Other Housing Crisis Support Services	
<b>VB Housing Resource Center (HRC)</b>	Main: 757-385-5167
104 N. Witchduck Rd.	
<b>Police Dispatch (Non-Emergency)</b>	757-385-5000
<b>VB Human Services</b>	
HRC, 104 N. Witchduck Road	757-385-0952
3432 Virginia Beach Blvd	757-437-3200
<b>Local Resources Available</b>	2-1-1
<b>Office for Aging Services</b>	800-552-3402
<b>Legal Aid</b>	757-627-5423
<b>Social Security Administration</b>	888-377-5237
2875 Sabre St.	Toll free: 800-772-1213
<b>Immigration Office</b>	800-375-5283

Find more ways to get help at  
[www.BEACHCommunityPartnership.org](http://www.BEACHCommunityPartnership.org).



### Housing and Shelter

**Regional Housing Crisis Hotline** MON - FRI, 8 AM - 7 PM

**VB residents: 757-227-5932 / Non-VB residents: 757-587-4202**

The Regional Housing Crisis Hotline is the first step in connecting with homeless services and community resources. Assistance is not guaranteed, since shelter, housing and other resources are prioritized for the most vulnerable individuals and families (with minor children) experiencing homelessness or a housing crisis in Virginia Beach.

#### Union Mission (Norfolk)

*Men's Shelter* 757-627-8686, ext. 200

*Women's Shelter (single)* 757-627-8686, ext. 331

*Women's Shelter (with children)* 757-627-8686, ext. 335

#### Organizations Providing Key Homeless/Housing Support Services (Service Schedule and Details Inside)

##### The Gathering at Scott Memorial United Methodist Church (UMC):

Fresh food pantry (no ID required); clothing (taking online orders: office@gatheratscott.com) **Contact:** 409 First Colonial Rd. | 757-428-3720

**Housing Resource Center (HRC):** Day support (laundry, showers, housing support, opportunity for one meal for single homeless adults); Homeless Services (triage, assessment, homelessness prevention, referrals); Human Services (food stamps, behavioral health, mainstream benefits, employment services); Health Center (primary health care services for adults and children). **Contact:** 104 N. Witchduck Road | 757-385-5167

**Judeo-Christian Outreach Center (JCOC):** Community dinner (one meal per person); food pantry (call ahead to sign up; no messages) **Contact:** 1053 Virginia Beach Blvd. | 757-491-2846

**LGBT Life Center:** Housing resources, health services, HIV/STI testing, mental health counseling. **Contact:** 247 W 25th St., Norfolk | 757-640-0929

**PiN Ministry:** Basic assistance (clothing, hygiene supplies, showers, laundry, food, prayer), tents, backpacks, bike locks, bus passes available with volunteer hours. **Contact:** 1164 Millers Lane, Suite A | 757-962-3567

**Potter's House:** Bag lunch, beverages, food pantry, hygiene items; financial, ID and birth certificate assistance (VB residents only); Bike shop (with employment verification) **Contact:** 1709 Pacific Ave. | 757-428-7727, ext. 212

**Star of the Sea Social Outreach:** Bag lunch/pre-packed grocery; electricity assistance (VB residents only - must call and leave voice message) **Contact:** Pacific Ave. and 15th St. | 757-428-1244

### Employment Services

#### Virginia Employment Commission (Virginia Career Works)

861 Glenrock Road, Suite 100, Norfolk 757-629-4702

[www.VEC.virginia.gov](http://www.VEC.virginia.gov)

#### Step Up, Inc.

*Life skills and employment assistance for ex-offenders*

5900 East Virginia Beach Blvd., Suite 102, Norfolk 757-588-3151

#### Allied Forces Temp (temporary employment)

6056 Virginia Beach Blvd. 757-466-7889

#### People Ready (temporary employment)

1018 Clarence St., Norfolk 757-461-7733

More Resources on Back

**Service Schedule,  
Locations &  
Contact Info:**

**The Gathering at Scott  
Memorial UMC:**  
409 First Colonial Rd.  
757-428-3720

**Housing Resource  
Center (HRC):**  
104 N. Witchduck Road  
757-385-5167

**Judeo-Christian Outreach  
Center (JCOC):**  
1053 Virginia Beach Blvd.  
757-491-2846

**PiN Ministry:**  
1164 Millers Lane, Suite A  
757-962-3567

**Potter's House:**  
1709 Pacific Ave.  
757-428-7727

**Star of the Sea:**  
Pacific Ave. and 15th St.  
757-428-1244

SERVICE	SUN	MON	TUES	WED	THURS	FRI	SAT
<b>Day Support / Basic Assistance</b>		<b>HRC ~ 7 - 11:30 AM and 12:30 - 3 PM:</b> Showers, laundry, housing support	<b>HRC ~ 7 - 11:30 AM and 12:30 - 3 PM:</b> Showers, laundry, housing support	<b>HRC ~ 7 - 11:30 AM:</b> Showers, laundry, housing support	<b>HRC ~ 7 - 11:30 AM and 12:30 - 3 PM:</b> Showers, laundry, housing support	<b>HRC ~ 7 - 11:30 AM and 12:30 - 3 PM:</b> Showers, laundry, housing support	<b>PiN Ministry ~ 11 AM - 2 PM:</b> Showers, clothing, laundry
		<b>PiN Ministry ~ 1 - 4 PM:</b> Showers, clothing, laundry	<b>Potter's House ~ 9:30 - 10:30 AM:</b> Financial, ID & birth certificate assistance (VB residents only); Bike shop (with employment verification); <b>9:30 - 11 AM:</b> Hygiene items	<b>PiN Ministry ~ 1 - 4 PM:</b> Showers, clothing, laundry	<b>Potter's House ~ 9:30 - 10:30 AM:</b> Financial, ID & birth certificate assistance (VB residents only); Bike shop (with employment verification); <b>9:30 - 11 AM:</b> Hygiene items	<b>Potter's House ~ 11 AM - 2 PM (through September):</b> Cooling station (air conditioning and water)	
			<b>PiN Ministry ~ 1 - 4 PM:</b> Showers, clothing, laundry		<b>StandUp for Kids (at VB Sports Center, 1045 19th St.) ~ 1st and 3rd Weds., 6:30 - 9 PM: LGBTQ+ Youth meetings (ages 12 - 18)</b>	<b>PiN Ministry ~ 1 - 4 PM:</b> Showers, clothing, laundry	
<b>Homeless Services</b>		<b>HRC ~ 8 AM - NOON:</b> Walk-ins for triage, assessment, prevention, referrals	<b>HRC ~ 8 AM - NOON:</b> Walk-ins for triage, assessment, prevention, referrals		<b>HRC ~ 8 AM - NOON:</b> Walk-ins for triage, assessment, prevention, referrals	<b>HRC ~ 8 AM - NOON:</b> Walk-ins for triage, assessment, prevention, referrals	
<b>Food / Meals</b>	<b>PiN Ministry ~ 12:30 - 2 PM</b> *Mt. Olive Baptist Church, 310 N. Birdneck Road	<b>Star of the Sea ~ 9:30 - 11:30 AM:</b> Bag lunch/pre-packed grocery	<b>Potter's House ~ 9:30 - 11 AM:</b> Bag lunch, beverages, food pantry	<b>Star of the Sea ~ 9:30 - 11:30 AM:</b> Bag lunch / pre-packed grocery	<b>Potter's House ~ 9:30 - 11 AM:</b> Bag lunch, beverages, food pantry	<b>Star of the Sea ~ 9:30 - 11:30 AM:</b> Bag lunch/pre-packed grocery	<b>PiN Ministry ~ 11 AM - 2 PM</b>  <b>JCOC ~ Food pantry; call ahead to sign up at 757-491-2846; no messages, please; 2 PM: Community dinner / to-go meal</b>
		<b>PiN Ministry ~ 1 - 4 PM</b>	<b>PiN Ministry ~ 1 - 4 PM</b>	<b>PiN Ministry ~ 1 - 4 PM</b>	<b>PiN Ministry ~ 1 - 4 PM</b>	<b>JCOC ~ 5 PM:</b> Community dinner / to-go meal	
	<b>JCOC ~ 2 PM:</b> Community dinner / to-go meal	<b>JCOC ~ 5 PM:</b> Community dinner / to-go meal	<b>JCOC ~ Food pantry; call ahead to sign up at 757- 491-2846; no messages, please; 5 PM:</b> Community dinner/to-go meal  <b>StandUp for Kids (at Potter's House) ~ 7 - 9 PM:</b> Drop-in center (up to age 24)	<b>The Gathering at Scott Memorial UMC ~ 5 - 6:30 PM:</b> Fresh food pantry; no ID required  <b>JCOC ~ 5 PM:</b> Community dinner / to-go meal	<b>JCOC ~ 5 PM:</b> Community dinner / to-go meal  <b>StandUp for Kids (at Potter's House) ~ 7 - 9 PM:</b> Drop-in center (up to age 24)	<b>JCOC ~ 5 PM:</b> Community dinner / to-go meal	<b>StandUp for Kids (at Potter's House) ~ 7 - 9 PM:</b> Drop-in center (up to age 24)
<b>Health Services</b>	<b>PiN Ministry ~ 1 - 4 PM:</b> Preventative medical (walk-ins)	<b>HRC ~ 9 AM - 2 PM:</b> Primary health care (Walk-ins allowed; appts. encouraged. To schedule: 757-385-2437)  <b>PiN Ministry ~ 9 AM - 4 PM:</b> Preventative medical (by appt.)	<b>HRC ~ 9 AM - 2 PM:</b> Primary health care (Walk-ins allowed; appts. encouraged. To schedule: 757-385-2437)	<b>PiN Ministry ~ 9 AM - 4 PM:</b> Preventative medical (by appt.)	<b>HRC ~ 9 AM - 2 PM:</b> Primary health care (Walk-ins allowed; appts. encouraged. To schedule: 757-385-2437)  <b>PiN Ministry ~ 1 - 4 PM:</b> Preventative medical (walk-ins)		